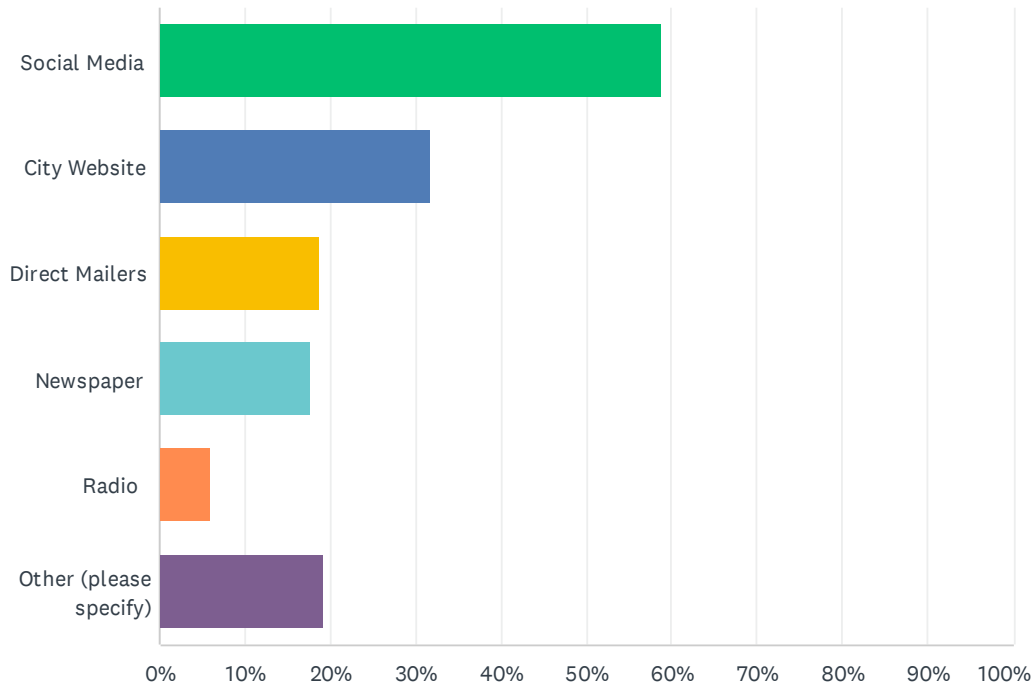


**Q1 Which of the following do you most frequently use or find most helpful in getting information about solid waste and recycling in Jefferson City?
Please circle all that apply.**

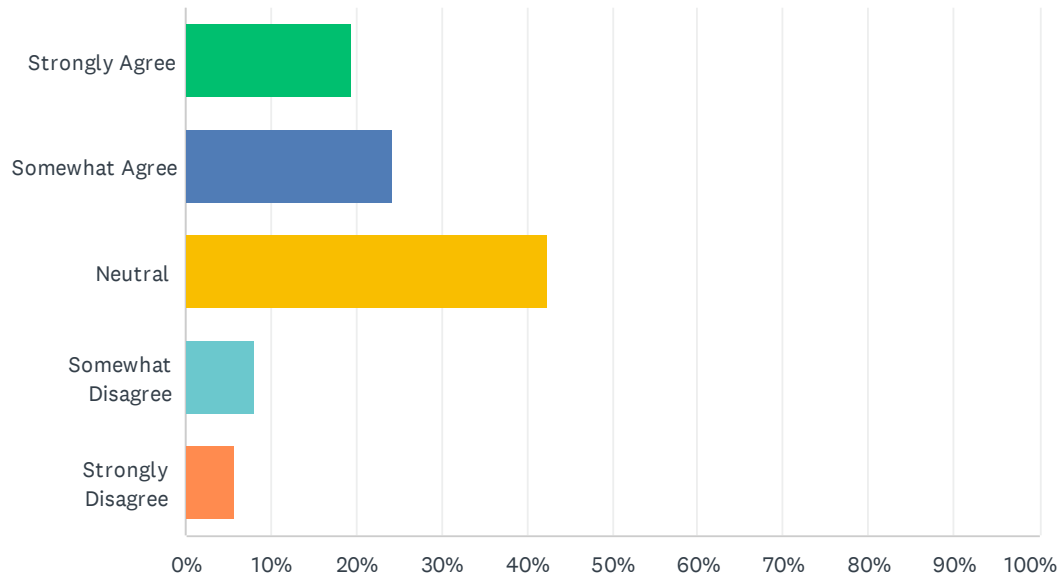
Answered: 396 Skipped: 5



ANSWER CHOICES	RESPONSES	
Social Media	58.84%	233
City Website	31.82%	126
Direct Mailers	18.69%	74
Newspaper	17.68%	70
Radio	6.06%	24
Other (please specify)	19.19%	76
Total Respondents: 396		

Q2 In the last ten years, city wide solid waste service has decreased the amount of household waste being dumped, stored, and improperly disposed of.

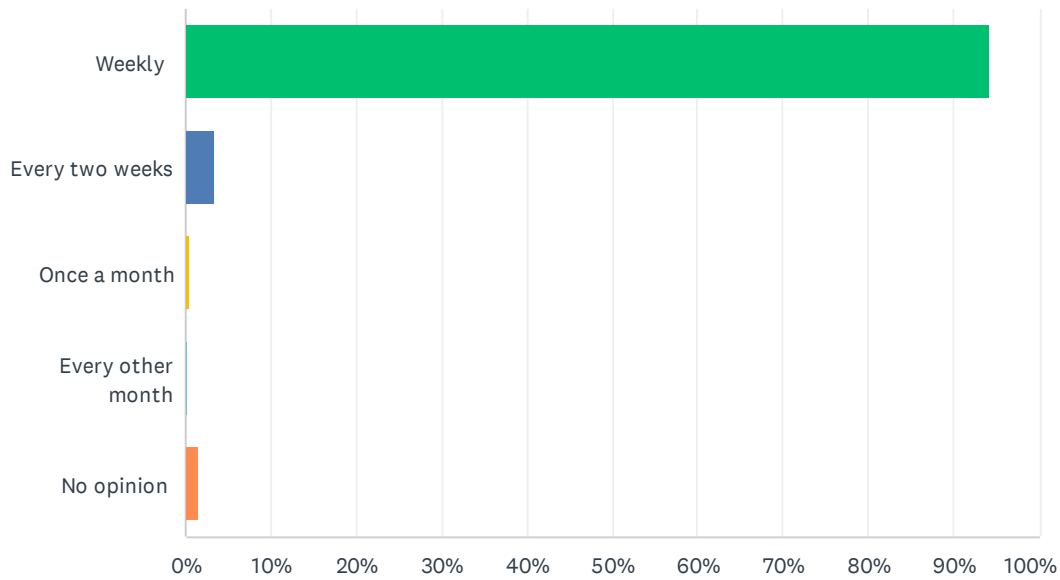
Answered: 398 Skipped: 3



ANSWER CHOICES	RESPONSES	
Strongly Agree	19.35%	77
Somewhat Agree	24.37%	97
Neutral	42.46%	169
Somewhat Disagree	8.04%	32
Strongly Disagree	5.78%	23
TOTAL		398

Q3 Trash should be collected:

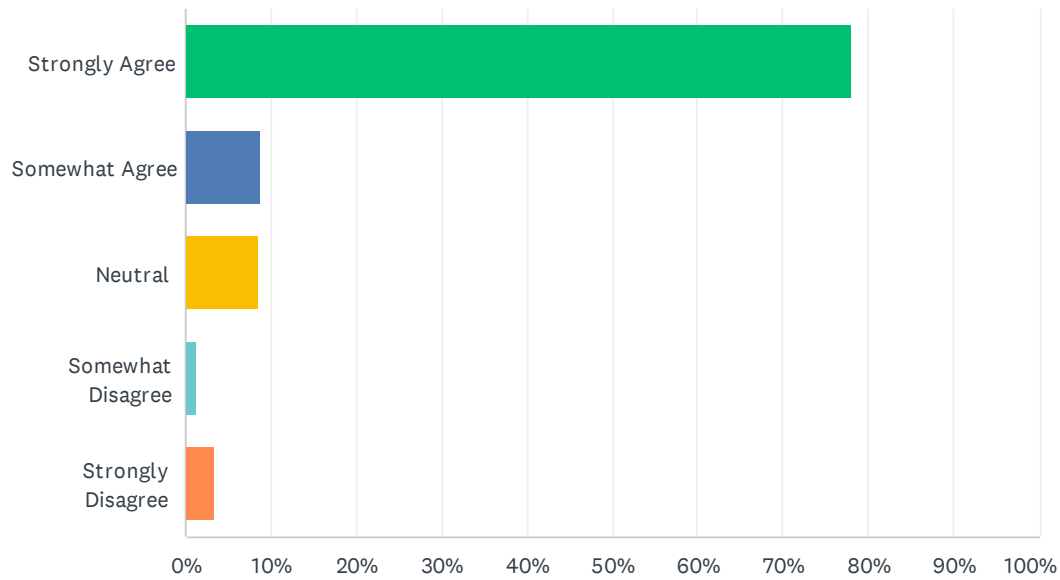
Answered: 400 Skipped: 1



ANSWER CHOICES	RESPONSES	
Weekly	94.25%	377
Every two weeks	3.50%	14
Once a month	0.50%	2
Every other month	0.25%	1
No opinion	1.50%	6
TOTAL		400

Q4 I support keeping curbside recycling in the next solid waste contract.

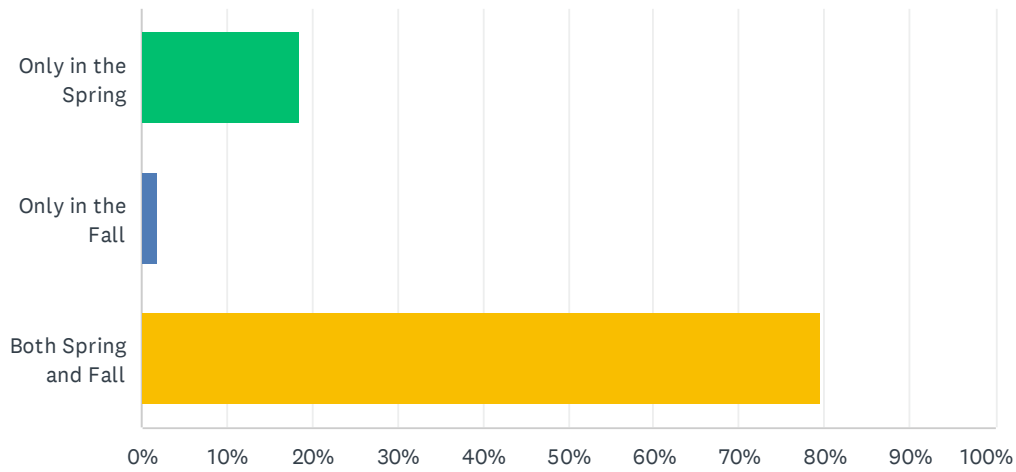
Answered: 399 Skipped: 2



ANSWER CHOICES	RESPONSES	
Strongly Agree	77.94%	311
Somewhat Agree	8.77%	35
Neutral	8.52%	34
Somewhat Disagree	1.25%	5
Strongly Disagree	3.51%	14
TOTAL		399

Q5 Bulky Item Pick up (Spring Clean up) should be held:

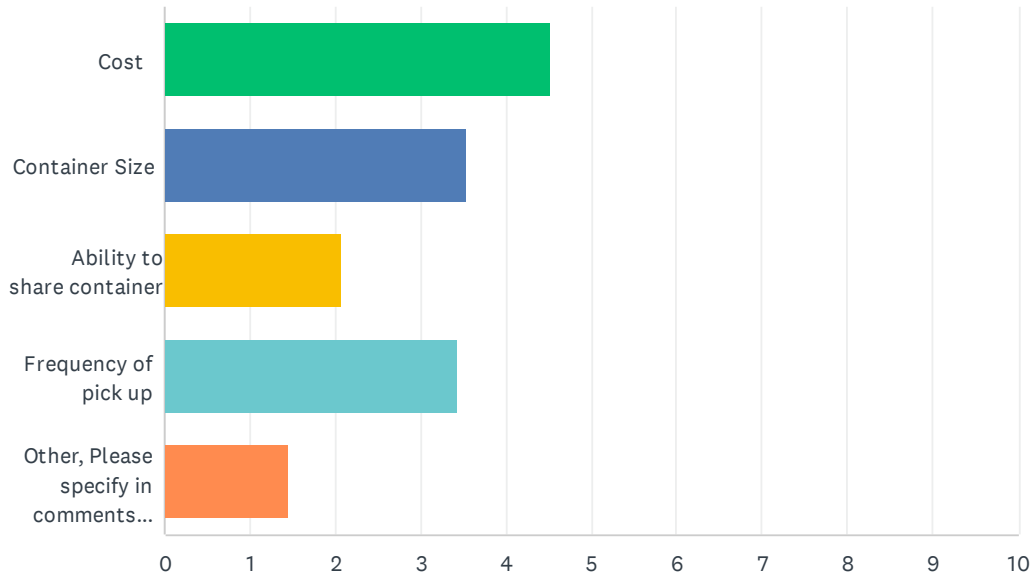
Answered: 399 Skipped: 2



ANSWER CHOICES	RESPONSES	
Only in the Spring	18.55%	74
Only in the Fall	2.01%	8
Both Spring and Fall	79.45%	317
TOTAL		399

Q6 Please rank factors of trash services based on importance with 1 being the most important.

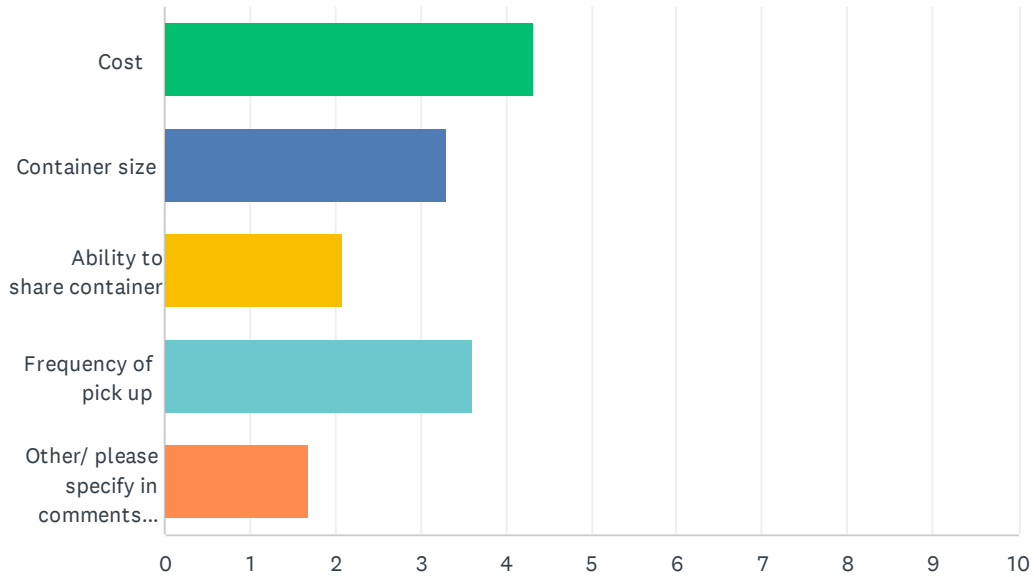
Answered: 397 Skipped: 4



	1	2	3	4	5	TOTAL	SCORE
Cost	67.00% 266	19.90% 79	12.34% 49	0.76% 3	0.00% 0	397	4.53
Container Size	11.34% 45	37.03% 147	45.34% 180	5.79% 23	0.50% 2	397	3.53
Ability to share container	1.26% 5	6.30% 25	9.32% 37	63.73% 253	19.40% 77	397	2.06
Frequency of pick up	14.61% 58	35.26% 140	31.99% 127	15.37% 61	2.77% 11	397	3.44
Other, Please specify in comments below...	5.79% 23	1.51% 6	1.01% 4	14.36% 57	77.33% 307	397	1.44

Q7 Please rank factors of recycling services based on the importance with 1 being the most important.

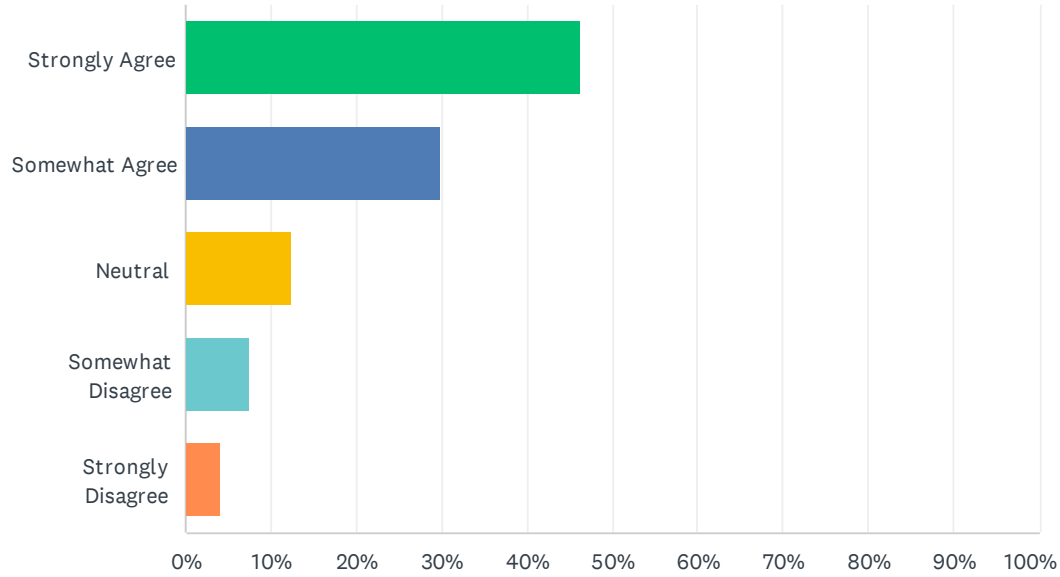
Answered: 389 Skipped: 12



	1	2	3	4	5	TOTAL	SCORE
Cost	61.18% 238	18.77% 73	14.40% 56	3.60% 14	2.06% 8	389	4.33
Container size	11.83% 46	26.48% 103	47.04% 183	10.03% 39	4.63% 18	389	3.31
Ability to share container	4.11% 16	6.68% 26	7.97% 31	55.53% 216	25.71% 100	389	2.08
Frequency of pick up	16.45% 64	43.70% 170	26.48% 103	10.28% 40	3.08% 12	389	3.60
Other/ please specify in comments below...	6.43% 25	4.37% 17	4.11% 16	20.57% 80	64.52% 251	389	1.68

Q8 I am satisfied with the current solid waste services. If not, please place your comments in the comment section at the end of the survey.

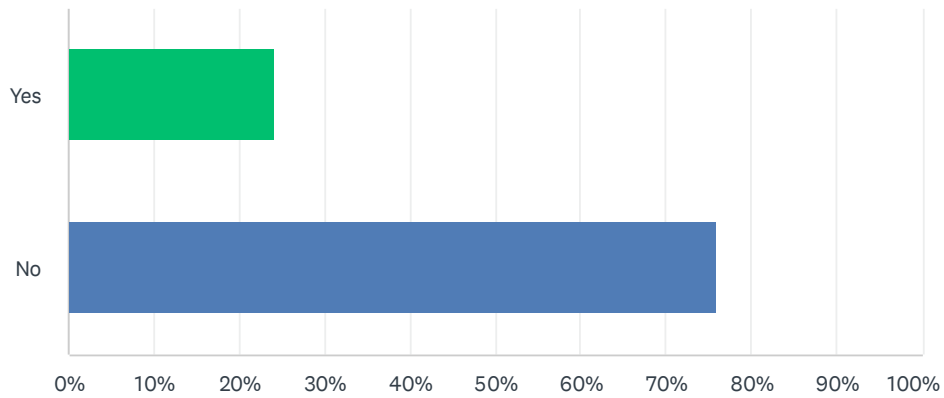
Answered: 398 Skipped: 3



ANSWER CHOICES	RESPONSES	
Strongly Agree	46.23%	184
Somewhat Agree	29.90%	119
Neutral	12.31%	49
Somewhat Disagree	7.54%	30
Strongly Disagree	4.02%	16
TOTAL		398

Q9 If it was provided, would you pay for a food waste disposal bin?

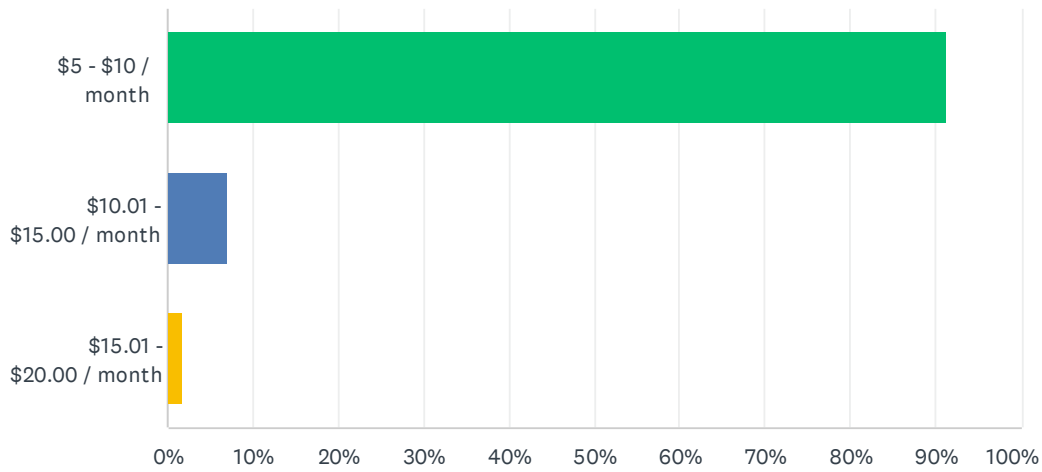
Answered: 398 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	24.12%	96
No	75.88%	302
TOTAL		398

Q10 If yes, I would be willing to pay additional per month.

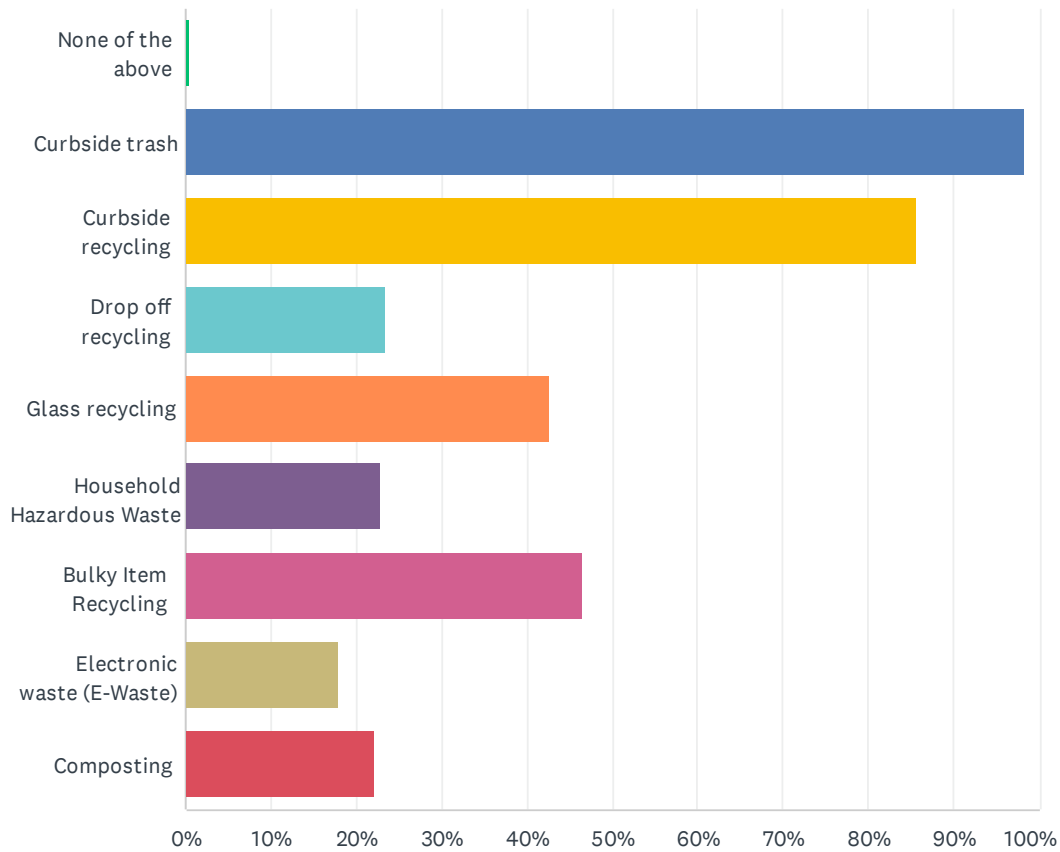
Answered: 183 Skipped: 218



ANSWER CHOICES	RESPONSES	
\$5 - \$10 / month	91.26%	167
\$10.01 - \$15.00 / month	7.10%	13
\$15.01 - \$20.00 / month	1.64%	3
TOTAL		183

Q11 Which trash and recycling services do you currently use?

Answered: 400 Skipped: 1



ANSWER CHOICES	RESPONSES
None of the above	0.50% 2
Curbside trash	98.25% 393
Curbside recycling	85.75% 343
Drop off recycling	23.50% 94
Glass recycling	42.75% 171
Household Hazardous Waste	22.75% 91
Bulky Item Recycling	46.50% 186
Electronic waste (E-Waste)	18.00% 72
Composting	22.25% 89
Total Respondents: 400	

Q12 Is there a current gap in services that you would like to have provided in the 2026 Solid Waste Contract?

Answered: 225 Skipped: 176

Q13 Comments

Answered: 150 Skipped: 251