

# Missouri 988 Data Over Time

## Calls Answered in Missouri

| Month          | Number of Calls |
|----------------|-----------------|
| October 2022   | 3,690           |
| November 2022  | 3,463           |
| December 2022  | 3,688           |
| January 2023   | 3,992           |
| February 2023  | 3,678           |
| March 2023     | 4,209           |
| April 2023     | 4,296           |
| May 2023       | 4,637           |
| June 2023      | 4,189           |
| July 2023      | 4,771           |
| August 2023    | 4,683           |
| September 2023 | 5,059           |
| October 2023   | 4,972           |

## In-State Call Answer Rate

| Month          | %   |
|----------------|-----|
| October 2022   | 88% |
| November 2022  | 90% |
| December 2022  | 90% |
| January 2023   | 90% |
| February 2023  | 91% |
| March 2023     | 91% |
| April 2023     | 93% |
| May 2023       | 94% |
| June 2023      | 94% |
| July 2023      | 95% |
| August 2023    | 93% |
| September 2023 | 93% |
| October 2023   | 94% |

## Call Average Speed to Answer

| Month          | Seconds |
|----------------|---------|
| October 2022   | :27     |
| November 2022  | :23     |
| December 2022  | :23     |
| January 2023   | :23     |
| February 2023  | :23     |
| March 2023     | :22     |
| April 2023     | :17     |
| May 2023       | :16     |
| June 2023      | :15     |
| July 2023      | :15     |
| August 2023    | :14     |
| September 2023 | :14     |
| October 2023   | :14     |