**Tornado after action Notes 08/05/2019**

**Things we could have done different**:

* Should have opened up EOC, full activation for the first 72 hours
* Resource check-in needs to be a different from EOC location
* Need a place for elected officials, location needed for PIO
* Issue with Wi-Fi and access points early, never got fully set up, EOC didn’t have their own line officially dedicated to them. Need static phones and phone numbers for various EOC functions
* Overwhelmed with volunteers, volunteers needed more direction and structure
* Merged daily briefings with various EOC meetings planning/ops/tactical etc.
* Needed more involvement from the county agencies at EOC
* Why didn’t more individuals/organizations show up for tornado after action? We need all involved agencies to be involved in after action meeting, consider a liaison to Callaway County, improve contacts with railroad and utilities
* Full integration of Social Media to assist in public information dissemination. Event based media platform to cover multiple jurisdictions and agencies

**Other issues:**

* Radio communication: multiple agencies didn’t have interoperability channels preprogramed in radios, or they did have it individuals were unable to locate them on their radios.

**Things we did well:**

* Printers/Copy/Fax machines worked great after IT/GIS support
* Good coordination the night of the storm
* Volunteer center opened quickly
* FEMA was impressed with how fast we got things set up and how quickly we move through phases. It was noted how many resources were provided for tornado victims
* Joint Commission/Council Meeting worked well as media briefing early on the 23rd

**Additional comments:**

* Training for policy group/elected officials so they know what to expect and where they are allowed and not allowed to be, they need direction with appropriate involvement consider a VIP room for policy group/elected officials, they can see but not hear what’s going on
* We need posters with Job descriptions, planning P, status boards all premade and easily deployed in the EOC
* Fire administration break room could be used to process resource check in and as break room.
* Plan a winter training session to better prepare for future emergencies: start with room setup
* All core agencies should be involved in the after action/better preparation for future emergencies. Need consistent involvement for County Fire, EMS, Hospitals rep, American Water, Three Rivers, Ameren, Callaway County, \_\_\_\_\_\_\_\_\_\_\_\_\_